

**ABSTRACT**

Embodiments of the present invention relate to a method and system for remotely backing-up computer memories utilizing a global communications network. An embodiment of the present invention utilizes the INTERNET to access a plurality of computers. The plurality of computers is in electrical communication with a central office. In one embodiment of the invention, a computer located in the central office administers a memory back-up procedure at a customer's location. The central office computer may also assess whether the memory back-up procedure has been successfully completed, and if not, send an electronic notification to a predetermined system or individual that a failure has occurred, and to automatically provide repairs.

15

20

TRADOCS:1446536.1(V05K01!.DOC)